

Return to WFCU Centre Community Programming Protocol

(Step 3 of the Province's Roadmap to Reopen):

a. Check in:

- If you feel unwell please do not come to the facility.
- Entrance to the facility will be through the Community Rink entrance only. All other entrances will be locked.
- Permit holder and coaches are responsible to ensure all participants (players, coaches and spectators) have answered all the COVID related questions and have acknowledged they are not presenting with symptoms related to COVID before entering building. The Ontario government has released a tool for screening of customers which can be found at <https://covid-19.ontario.ca/screening/customer/>. This is an example of an online screening tool that may be used.
- Permit holder and coaches must maintain records for all participants and must make these records available to the Corporation of the City of Windsor, the Windsor Essex County Health Unit or any other Governing body upon request.
- No outside food or drinks allowed. The exception would be individual (i.e. not shared) prefilled water bottles for players. Water fountains have been decommissioned due to COVID, however the City is working to bring these water fountains/water filling stations back into operation. In the meantime, players are encouraged to bring their own water.

b. Be prepared:

- Plan to arrive on site roughly 15 minutes before rental to ensure all required pre-entrance documentation is completed.
- Change rooms will be available; the capacity of each room is limited in order to maintain social distancing (this ranges from 8 – 10 people at the change rooms). Capacity limits are posted at each change room entrance. For example, the permit holder should ensure all participants are aware that delays may result from these capacity limits and schedule participants to change in shifts if necessary. Masks must be worn at all times in the change rooms.
- Showers are not currently accessible for rentals, however the City will re-assess the opening of showers as we progress through Step 3 of the Province's Roadmap to Reopen. General Public washrooms will be available

- Masks must be worn at all times in building except when on the rink (players and coaches).
- Guests are reminded to maintain social distancing (2 m) from anyone outside of their household.

c. Rink Usage:

- All groups must follow the direction of the City of Windsor Staff
- Groups and spectators are respectfully asked to avoid unnecessary movement and loitering around the facility. Everyone should remain within the permit areas except when using the public washrooms, entering and exiting the facility.
- All groups must follow the Province's Roadmap to Reopen and Ontario Regulation 364/20, including, but not limited to the following rules:
 - The number of spectators must not exceed 50% of the usual indoor seating capacity, or 1,000 persons, whichever is less. For the WFCU Centre, the regular seating capacity is 132 people for Grenon, 118 people for Green Shield and 118 for AM 800. As such, spectators must be limited to 66 people for Grenon, 59 people for Green Shield and 59 people for AM 800.
 - Every indoor spectator must wear a mask or face covering in a manner that covers their mouth, nose and chin, unless they are granted an exception by the regulation.
 - Every person must maintain a physical distance of at least 2 metres from every other person in the establishment except their caregiver or from members of the person's household.
 - The permit holder must:
 - Record the name and contact information of every member of the public (players, coaches and spectators) that enter the facility related to the permit.
 - Maintain the records for a period of at least one month.
 - Actively screen individuals who enter the facility in accordance with the advice, recommendations and instructions of the Office of the Chief Medical Officer of Health before they enter the facility.
 - Prepare a safety plan in accordance with the regulation
- On September 1, 2021, the Premier of Ontario announced that the Province will launch an enhanced vaccine certificate and verification app to stop the spread of COVID-19. Starting September 22, 2021, all Ontarians will need to be fully vaccinated (two doses plus 14 days) and provide proof of vaccination along with photo ID to access certain public facilities including recreational facilities, with some exceptions. The permit holder will be required to comply with all regulations resulting

from this announcement. Further information will be provided as it becomes available.

d. Check out:

- Exit through Community Pool doors only
- Vacate building immediately.
- No loitering in or around building or in parking lot.

e. Harassment Not Acceptable:

- The City of Windsor's Recreation Department is committed to ensuring a safe and respectful environment for both customers and staff.
- Aggressive and intimidating behaviour, harassment or coarse language will not be tolerated. Those who engage in this type of behaviour may not be permitted on the premises.